



## Your Personalized Journey Guide

A Seamless Experience, From Arrival to Departure, Guided Every Step of the Way

Golden Ages' Guests Enjoy the Personalized Journey Guide, with step-by-step support from arrival to departure.



1

### Pre-Arrival Coordination

Travel planning, documentation guidance, and personalized preparation.



2

### Airport Welcoming & Transfers

Warm welcome and seamless transportation to your residence.



3

### Dedicated Guest Coordinator

A single point of contact throughout your stay.



4

### Health Assessment & Care Planning

Immediate evaluation and customized wellness program upon arrival.



5

### Daily Support

Assistance with appointments, activities, and personal needs.



6

### Ongoing Health Monitoring

Your health is continuously monitored through the mCare platform, with daily check-ups ensuring personalized care and peace of mind.



7

### Family Updates & Communication

Keeping your loved ones informed and reassured.



8

### Departure & Travel Assistance

Organized check-out, medical summaries, and return travel coordination.



From arrival to departure, Golden Ages provides a fully guided, worry-free journey, so you can focus on your health, comfort, and enjoyment.

[www.goldenages.ca](http://www.goldenages.ca)